International Control Room Skills

The International Control Room Operator course is ideal for CCTV operators as well as anyone working in or around CCTV control rooms. Based upon the principles and requirements of the Security Industry Authority (UK) but considerably adapted for international use, this 5 day course combines our Advanced Control Rooms course with all the relevant modifications for the country that it is to be delivered in. Upon completion, learners will gain an accredited BTEC qualification as well as the individual skills necessary to be able to work effectively and confidently in CCTV Control Rooms.

Operational Knowledge

▶ Roles and Responsibilities of CCTV staff

▶ Codes of practice, procedures and guidelines

▶ CCTV Legislation

▶ Audit trails and vital documentation

▶ Understanding CCTV equipment and applications

▶ Objective - Personal and Organizational

> " The tutors were great; so helpful and they made everything easy to understand. I highly recommend this course to anyone working in CCTV Control Rooms. "
>
> *Jun Wei – Singapore Student*

Control Room Skills

▶ Control room communications

▶ Dealing with incidents

▶ Emergency procedures in the CCTV control room

▶ Customer service - Internal and External

▶ Audit Trails

▶ Health and Safety in the control room

▶ CCTV Equipment and its operation

▶ CCTV Surveillance Techniques

▶ Producing CCTV images of evidential quality

COURSE COST, DURATION AND AWARD

BTEC Level 3
Integrated Security Control Room Operatives

2nd - 6th March 2020

£950

Tavcom Training / Fonda Global, Shan Road, Singapore

To book your place, email sales@tavcom.com or call +44 (0)1489 895099

FONDA