



United Drains
Plumbing & Drainage Specialists



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www.uniteddrains.co.uk

About us

United Drains Ltd are an independently owned business. We specialise in the commercial sector.

We are fast becoming one of the leading combined plumbing & drainage companies in the South of England.

Our staff are vetted and trained to the highest standard and receive continuous training on trade skills and health & safety.

We operate a genuine 24 hours a day, 365 days business .

Accreditations





Why us?

- ✓ We have full coverage of the South of England.
- ✓ All jobs are carried out by our directly employed staff.
- ✓ We use a highly sophisticated online database, which is live and able to capture accurate and instant data. We can also provide you with your own login details to access all jobs or log a new job.
- ✓ Major restaurant chains and breweries already trust us to deal with all of their drain maintenance.
- ✓ Our high standards are given to each client as we believe Customer Service is key.
- ✓ Our office lines are kept in-house 24 hours a day, 365 days a year, so you will never have to deal with a call centre.
- ✓ Each client is assigned a Key Account Manager who will ensure that the service you receive is always consistent.
- ✓ All Engineers carry ID to ensure access to site goes as smoothly as possible.
- ✓ Our state of the art GPS tracking system locates the closest engineer to the job.
- ✓ In order to ensure that our customers have total peace of mind we complete DBS checks for all Engineers we employ.
- ✓ We take Health & Safety very seriously and have extensive accreditations to meet our client's needs.



England

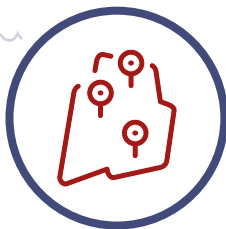
Bristol

Oxford

Cambridge

Southampton

Brighton



Geographically, **United Drains Ltd** currently service the South of England. Our aim is to offer a single point solution of all plumbing and drainage requirements.



Drainage

- ✓ **Drain Unblocking** - Specialist high pressure water jetting and electro mechanical coring techniques.
- ✓ **Drain Descaling** - Descaling can save time and money by ensuring your drainage is working to its full potential.
- ✓ **CCTV Surveys** - All reports are produced on ViewLine and are carried out by our certified Drainage Surveyor.
- ✓ **Drain Lining** - Lining and other in-situ pipe repair technology.
- ✓ **Drain Repairs** - Small or large excavations where no dig technology is not possible.
- ✓ **Preventative Planned Maintenance (PPM)** - PPM's are great for avoiding blockages, flooding and disruption to your business. We carry out PPM's on everything from – underground drainage, stacks, gullies, gutters, downpipes, pumps, interceptor pits, foul pits, urinals and grease traps.
- ✓ **Pump Chambers** - We provide pump station maintenance and repairs for any issues related to pump stations in London. Whether it's installation, maintenance or repairs that you need, our company is here to deal with your requirements.
- ✓ **Vacuum and combination tankers** - Our vacuum tankers are great for floods, septic tanks, soakaways and much more. Our combination tankers are also great for high pressure water jetting on pipework above 225mm.
- ✓ **Grease Traps** - Grease traps are located between a restaurants drains and the sewage drains to permit the separation and collection of Fats, Oils and Grease (FOG) from the used water, preventing such materials from entering the public wastewater system.





Plumbing

We have a team of experienced and qualified plumbers, who are available 24 hours a day/365 days a year. Our team are on hand to tackle all plumbing problems:

- ✓ Airlocks
- ✓ Ball Valves
- ✓ Burst Pipes
- ✓ Floods
- ✓ Gutters & Downpipes
- ✓ Hot Cylinder Installations
- ✓ Hot Water Problems
- ✓ Immersion Heaters
- ✓ Leaks
- ✓ Overflows
- ✓ Pipework Replacement
- ✓ Plumbing Installations
- ✓ Pumps
- ✓ Radiator & Values
- ✓ Repairs
- ✓ Macerator Repairs & Installation
- ✓ Stopcocks
- ✓ Tap Repairs & Installations
- ✓ Toilet Repairs & Installation
- ✓ Unvented water Cylinders
- ✓ Waste Disposals
- ✓ Water Heater Repairs & Installation
- ✓ Water Tank Installs





Some of our clients



National
Facilities Management

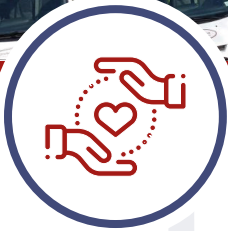


SMART
group

PSE ASSOCIATES



THE
HOWARD
deWALDEN
ESTATE



United Care Preventative Planned Maintenance ---

United Care is all about protecting your property and business from unnecessary damage and disruption.

It is impossible to avoid everyday problems, however at United Drains we feel a comprehensive and well planned preventative maintenance contract, can help you to protect your property and business from unnecessary damage and disruption.

Step 1

An Operations Manager will visit your premises to carry out a free site survey. They will analyse any previous drainage problems and highlight areas of concern.

Step 2

A tailor-made programme will be prepared showing which parts of your system requires more frequent attention and regular maintenance and how often.

Step 3

By prior arrangement and at a time which is convenient to you and your business. Our engineers will carry out scheduled maintenance as agreed, helping to prevent blockages and keeping your drains free flowing.





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