

Croner-i Health & Safety Facilities Management

- The Ethical Property Company Ltd -

Astrid Hayles is maintenance and refurbishment manager for The Ethical Property Company – a firm committed to managing property for organisations that support social change.

Astrid has oversight on the company's 24 buildings, responsible for everything from maintenance, to health & safety, to project managing refurbishments. In her work, it's vital that all properties are up to regulation – as well as socially and environmentally responsible, as per the company's ethical values.

That's where Croner-i can help. With all the latest guidance on regulations and standards, we help Astrid work with the confidence that she has accurate, up-to-the-minute information on facilities. She said:

"The best thing for me is all the information and being kept up to date."

Along with information, we provide tools to save her time. For instance, when creating things like risk assessments and company-wide policies, our templates give her and her colleagues a solid framework to start with.

"I used Croner-i to set about thinking how I'm going to frame lone working for our organisation... It gave me a really good starting point as to what to look for, what I should be considering, and what the risk could be – and how to explain it to the property managers."

"It's usually my first port of call if I want to see how to frame a risk assessment, or how to frame it to a property manager."

It also gives her in-depth guides to ISO standards, which Astrid can use to ensure The Ethical Property Company is as environmentally friendly as it can be.

Plus, our regular e-alerts to keep her up to date. Any change in law or standards around facilities management lands right in her inbox, so she knows about it straight away. With Croner-i, managers like Astrid are never in the dark.

"It's a very useful tool," she said.

Testimonial

I tend to go in once I'm sent an email of a particular article or an update... and then we can have discussions about it if necessary.



FOR MORE INFORMATION

 www.croneri.co.uk

 0800 231 5199