



**Next-Level Fire Protection
Software Solutions**

Fire protection maintenance software

FireMate is an asset management software solution specifically designed for the fire protection industry. The cloud-based system offers comprehensive workflow management for service providers maintaining fire protection equipment and their customers.

As former fire protection service providers, we know the industry processes, standards and legislative requirements that impact daily operations. This industry experience and our desire to make life easier for fire protection specialists were the foundation for FireMate.

FireMate's end-to-end software solution simplifies the management of a fire protection maintenance business by automating industry-based workflows and processes. Routine activity scheduling, compliance reporting, defect and inventory management, as well as quoting and invoicing are all made easier.

FireMate is trusted by fire maintenance professionals, building owners and property managers worldwide to help them keep people and property safer.



Fire Protection Specialists

FireMate transforms fire protection maintenance businesses by enhancing profitability, automating business processes, mitigating risk and upgrading customer service. FireMate streamlines and improves the everyday operations of field techs, service managers and business owners.



Facilities Managers

FireMate's advanced fire protection asset management system offers peace-of-mind to property owners and facilities managers. Their system integrators using FireMate ensure compliance and provide secure online access to inspection reports, site registers, defect quotes and invoicing.

A complete solution

FireMate's three core components work together seamlessly to ensure consistent and compliant information using best-practice workflows:

- Office dashboard for service managers and business managers
- Mobile app for field techs and fire system engineers
- Customer portal for client self-service access to key information.

Office dashboard

The FireMate dashboard provides a snapshot of all key information and business insights required to run your fire maintenance business. It replaces all the traditional manual systems, such as Excel spreadsheets, whiteboards, calendars and job sheets, into one easy-to-use automated online solution.

Mobile app

Increase the accuracy and productivity of your field staff by enabling them to capture test results and defects, including photos. Ensure consistency and efficiency with prebuilt common responses, QR or barcode scanning and full synchronisation to the office.

Field staff minimise paperwork and guesswork with immediate access to asset registers and daily schedules.



Customer portal

Offer your customers secure browser-based access to their information 24/7 via your customised portal. Compliance reports, asset registers, quotes and invoices can be easily viewed and downloaded. Reduce emails, follow-up phone calls and paperwork.



Offer outstanding customer service



“FireMate has proven to be a game-changer for both our team and our clients, providing us with a comprehensive snapshot of all the key information and business insights needed to successfully operate the maintenance section of our fire and lift service business.”

Advanced Groups Fire, Lifts & Escalator Services

Nimbus cloud-based fire alarm management software



The safety of people and property are core responsibilities for employers, building owners, system integrators and facilities managers. From a fire safety point of view, this means ensuring fire protection systems are working correctly, and that building occupants understand evacuation procedures.

However, ensuring fire safety equipment and alarm systems are operating correctly across multiple locations is no easy task. The complexity is compounded by various fire protection standards and regulations, systems provided by different manufacturers, diverse building management teams, and multiple maintenance providers or system integrators.

Reduce complexity and increase safety

Nimbus from FireMate is a non-intrusive add-on to fire alarm control panels that is simple to install and easy to use. The cloud-based fire alarm management system offers monitoring of fire alarms across any property portfolio. All information relating to alarms is presented in real-time, using a web browser or mobile application via a secure internet connection.



Fire Protection Specialists

Nimbus from FireMate offers fire protection maintenance providers online visibility of properties and enables the delivery of new and enhanced services to property owners and managers. Nimbus is a simple add-on to existing properties and uncomplicated to include with new installations.



Facilities Managers

Nimbus assists facilities managers, building owners and employers to lower the risk of fire and ensure compliance. Providing simple access to fire protection system notifications and proof of testing reduces risk and increases transparency without increasing workload.

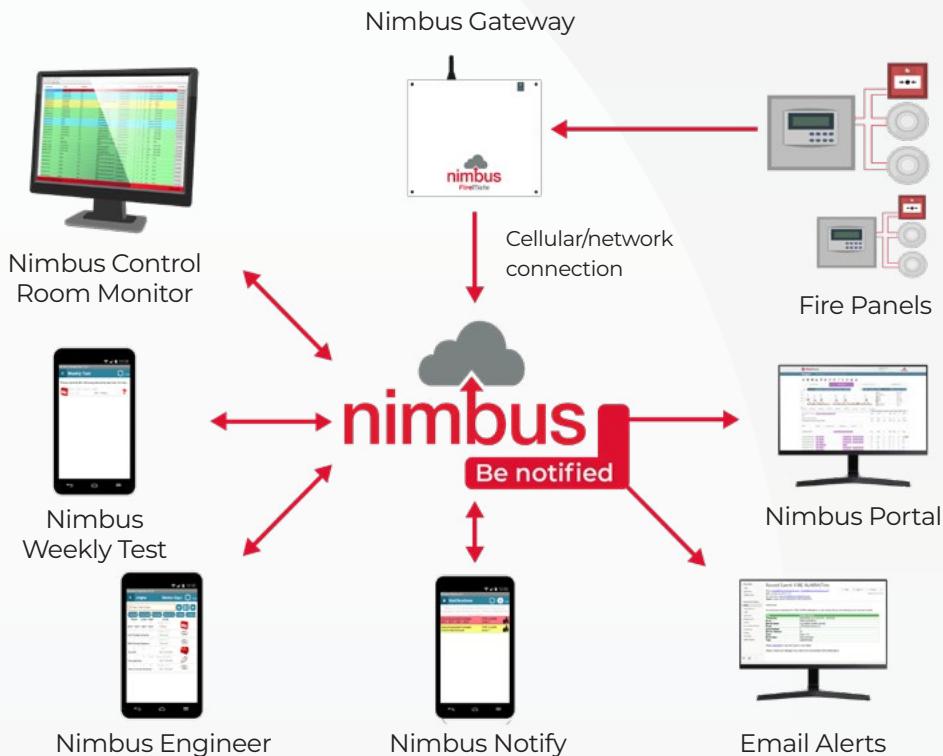
Fire alarm management

Nimbus from FireMate is an innovative fire alarm management system that uniquely provides advanced monitoring using a combination of hardware and software.

The **Nimbus Portal** is at the heart of Nimbus and provides secure browser-based access to the Nimbus system. The **Nimbus Gateway** works hand-in-hand with three mobile phone applications: **Nimbus Notify**, **Nimbus Engineer**, and **Nimbus Weekly Test**.

For multi-property monitoring and management, **Nimbus Control Room**

Monitor offers a dedicated workstation to view an entire portfolio of properties. Nimbus is easy to install, configure and operate. The system can be expanded and modified as required to reflect changes to a building's network of alarms, or to add additional buildings across an entire property portfolio.



Nimbus delivers

Instant event notifications

Receive notifications of 'confirmed fire', 'fire', 'isolation' and more by email or mobile application (Nimbus Notify). Notifications include the device location description details from connected fire panels.

Improved efficiency with automated service reports

Automated reports reduce paperwork, delays and inaccuracies. Reports can be generated on service completion, showing evidence and details of each service, device information, tasks performed, and engineer notes.

Connections to fire alarm panels from multiple manufacturers

Nimbus is compatible with most analogue addressable fire alarm control panels and presents the system status and data in a simple-to-use common format.

Improved accuracy

When multiple fire events are detected in quick succession in a defined zone, Nimbus can identify and send alerts on confirmed fires. The Nimbus 'confirmed fire' event is particularly useful for unmonitored fire alarm systems, enabling users to differentiate between false alarms and real fire events. Nimbus users can also provide in-app feedback and notes for history or logging purposes.

Compliant testing and maintenance

Mobile apps for service testing enable service and test data to be centrally recorded. Engineer performance is optimised by using the Nimbus Engineer app. Property managers can easily record weekly test compliance in the Nimbus Weekly Test app.

Automatic proof of testing

Nimbus provides unequivocal proof to confirm service testing and that weekly tests have been undertaken to BS5839 standards through automatic, non-editable digital collection of test data, for use in audits and management reports.

Anywhere anytime access to information

Nimbus offers instant access to historical and real-time service history data. Panel and device data is recorded in the database and searchable by multiple criteria including event, date, time, site, panel, loop, and description.



Be reassured



About FireMate

FireMate pioneers cloud-based maintenance and monitoring software solutions specifically for the fire protection industry. Our unrelenting focus on the needs of our customers and their success drives the FireMate team to design, develop and support solutions that propel our customers to the next level.

**For further information or a demo
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our website firemate.com**

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